

School Improvement Mini Lab

Cognia eProve Customer Survey

Wednesday, February 8, 2023

Contact School Improvement for assistance at 754-321-2500



Annual Cognia eProve Customer Surveys 2022 - 2023



Cognia eProve Customer Surveys

Administration Window	Wednesday, March 1, 2023 - Friday, April 28, 2023	
Parent Survey	Student Survey Elementary: 3-5 Middle & High: 6-12	Staff Survey
 Completion Goal - 20% 	 Completion Goal - 40% 	Completion Goal - 60%

The surveys ask stakeholders their opinions about their school, teachers, administrators, students, peers and other aspects of their experiences at/with the school.



The survey process & access information will be emailed to SAC chairs and administrators.



Process and Communication for Parents and School Staff

PARENT SURVEY: Send the following survey invitation to parents and post on the school's website. Since the survey is only online, please make computers available for parents who may not have access to the internet.

PARENT Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, Broward County School District is conducting a Parent Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. The surveys will be available online only in English, Spanish, Haitian Creole and Portuguese. Thank you for taking your time to complete the survey.

Parent Survey: https://eprovesurveys.advanc-ed.org/surveys/#/action/216528/p568

STAFF SURVEY: Send the following survey invitation to staff via email. Surveys taken in a group setting generally have a positive effect on the completion rate.

SCHOOL STAFF Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Staff Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

Staff Survey: https://eprovesurveys.advanc-ed.org/surveys/#/action/216524/p568



Process and Communication for Elementary, Middle and High School Students

STUDENT SURVEY/Elementary and Middle: For elementary, only grades 3-5 will be asked to take the survey and this is best done in a lab or class setting. For middle and high, it is best to assign a specific subject area to be responsible for survey completion.

STUDENT Survey Invitation - Use for all communication to distribute the information:

In an effort to improve System Practices, the Broward County School District is conducting a Student Survey. We value your opinion and ask that you please take time to complete this survey. Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

Elementary (Grades 3-5): https://eprovesurveys.advanc-ed.org/surveys/#/action/216514/p568

Middle and High (Grades 6-12): https://eprovesurveys.advanc-ed.org/surveys/#/action/216522/p568





Survey Access and QR Codes

Parent Survey

Link: https://eprovesurveys.advanc-ed.org/surveys/#/action/216528/p568



School Staff Survey

Link: https://eprovesurveys.advanc-ed.org/surveys/#/action/216524/p568



<u>Student Survey/Elementary (Grades 3 – 5)</u>

Link: https://eprovesurveys.advanc-ed.org/surveys/#/action/216514/p568



Student Survey/Middle School and High (Grades 6-12)

Link: https://eprovesurveys.advanc-ed.org/surveys/#/action/216522/p568





Planning with a Purpose

Think about the customers you serve at your school.

- What are 3 "best" practices that will enable you to meet your goal for:
 - staff survey
 - student survey
 - parent survey



Cognia eProve Customer Surveys Planning Sheet

School Name	Administration Window: Wednesday, March 1, 2023 - Friday, April 28, 2023	
Parent Survey Completion Goal - 20% Number of Parents:	Student Survey Elementary: 3-5 Middle & High: 6-12 Completion Goal - <mark>40%</mark> Number of Students:	Staff Survey Completion Goal - <mark>60%</mark> <i>Number of Staff</i> :
Person(s) Responsible:	Person(s) Responsible:	Person(s) Responsible:
Best Practices	Best Practices	Best Practices



Computers available during "Family Nights"

Send the survey links through a parent app (e.g., Class Dojo, Remind, etc.)

Computers in the front office during parent pick up

and drop off

QR codes handed out during arrival and dismissal

Computers available during aftercare for parents

Post QR codes on social media

QR codes posted on school's news

Advertise through email, marquee or social media (e.g., Twitter, Facebook, etc.)

During PTA meetings

Advertise on the school website

> During SAC meetings

Student incentives for completing surveys

Advertise

- Flyers
- Posters
- Website
- Email
- Parent Link
- Remind App
- Marquee
- School Events/Meetings
- Etc.

2022 BCPS Customer Survey

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https://eprovesurveys.advanc-ed.org/sui /s/#/acti /186, 21/p568

You can also use the O & Code quick access the OPS Paint Survey



Please be assured that your responses to this survey will be anonymous. Your honest opinion is appreciated. Thank you for taking your time to complete the survey.

The survey will be available until April 29, 2022.



Check Survey Responses for Your School

- Go to https://myjourney.cognia.org/login
- Log in (only school principal has access)



Click on eProve Surveys



Dashboard Cognia eProve Customer Survey

School Name School Name ANNABEL C. PERRY PK-8 Parent Student Teacher Completion Percentage 73% 100% Parents Completion Percentage Parent Student Teacher APOLIO MIDDLE Parent Student Teacher ATLANTIC TECHNICAL HIGH Parent Student Teacher ATLANTIC TECHNICAL HIGH Parent Student Teacher ATLANTIC WEST ELEMENTARY Parent Student Teacher ATLANTIC WEST ELEMENTARY Parent Student Teacher ATLANTIC WEST ELEMENTARY Parent Student	Required \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	73 166 458 99 80 120 45	Surveys Needed to Reach Goal 0 0 0 0 0 17 0 0
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SCHOOL LEVEL CHARACTERISTICS Parent	-		
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	304	439	0
ichool Name	54	58	0
E ATTUCKS MIDDLE		15000	
All Parent	115	154	0
loard Member V School Level Di V ent	326	438	0
Teacher	36	38	0
All BAIR MIDDLE Parent	116	139	
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300	26	50	0
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nnovation Zone V Municipality V Parent	58	183	0
Student	192	240	0
All Teacher AMENTARY	37	40	0





Customer Survey Tracking by School - 2023 Student Completion Percentage Percentage Goal for Student Surveys: 40%, Percentage Goal for Teacher Surveys: 60%, Percentage Goal for Parent Surveys: 20% School Name Completed Student Required Completed Teacher Completed Parent Required Teacher Student Surveys Surveys by Unknown author is licensed under Completion ANNABEL C. PERRY PK-8 260 115 120 ATLANTIC WEST ELEMENTARY 304 ATTUCKS MIDDLE 326 154 BAIR MIDDLE 104 195 139 192 BANYAN FI EMENTARY 183 **Parents Completion Percentage** BAYVIEW ELEMENTARY 54 BEACHSIDE MONTESSORI VILLAGE 73 BENNETT ELEMENTARY 754 BLANCHE ELY HIGH 781 BOULEVARD HEIGHTS ELEMENTAR' 55 81 BOYD H. ANDERSON HIGH 139 299 SCHOOL LEVEL CHARACTERISTICS **BRIGHT HORIZONS** 66 24 BROADVIEW FLEMENTARY 94 187 BROWARD ESTATES ELEMENTARY 10€ 40 BROWARD VIRTUAL INSTRUCTION CASTLE HILL ELEMENTARY 29 29 84 Board Member School Level Di. CENTRAL PARK EL TARY 115 CHALLENGEP ENTARY ELEMENTARY 107 SES Band School Type CHARLES W ELEMENTARY 109 40 363 CHARLES ANAGAN 11 119 COCONUT 22 78 73 Innovation Zone Municipality COCONUT CREEK HIGH 317 35 263 COCONUT PALM ELEMENTARY 908 85 85 86 COLBERT ELEMENTARY 174 33 85 COLLEGE ACADEMY @ BC 1060 82 118 COLLINS ELEMENTARY 104 222 37 34 99 COOPER CITY ELEMENTARY



The School Improvement Team Is Here To Support YOU!

Email or Call (754) 321-2500 and Visit our School Improvement Website https://www.browardschools.com/Page/47653

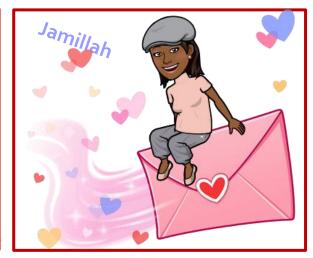














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Individuals with disabilities requesting accommodations under the Americans with Disabilities Act Amendments Act of 2008, (ADAAA) may call Equal Educational Opportunities/ADA Compliance Department at 754-321-2150 or Teletype Machine (TTY)754-321-2158.

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